EXHIBIT A

SUMMONS

SEP 08 2017

Attorney(s) Callagy Law, P.C.	Supariar	Court LEGAL AFFAI
Office Address 650 From Road Suite 565		
Town, State, Zip Code Paramus, NJ 07652	New J	ersey
Telephone Number (201) 261-1700	– Passaic	COUNTY
Attorney(s) for Plaintiff Daniel C. Nowak, Esq.	Law	DIVISION
University Spine Center o/a/o Felix F.	_ Docket No: PAS-I	L-2859-17
Plaintiff(s)	_	
	CIVIL A	CTION
Vs.		
Horizon Blue Cross Blue Shield of New Jersey	SUMM	IONS
Defendant(s)	_	
From The State of New Jersey To The Defendant(s) Named Abo	ove:	
each deputy clerk of the Superior Court is available in the Civil I online at http://www.judiciary.state.nj.us/pro-se/10153_deptycler you must file your written answer or motion and proof of service Complex, P.O. Box 971, Trenton, NJ 08625-0971. A filing fee prompleted Case Information Statement (available from the deput answer or motion when it is filed. You must also send a copy of and address appear above, or to plaintiff, if no attorney is named must file and serve a written answer or motion (with fee of \$175.) want the court to hear your defense.	rklawref.pdf.) If the complaint is of with the Clerk of the Superior Copayable to the Treasurer, State of Ity clerk of the Superior Court) must your answer or motion to plaintiff above. A telephone call will not propose and completed Case Information	one in foreclosure, then burt, Hughes Justice New Jersey and a st accompany your est attorney whose name rotect your rights; you on Statement) if you
If you do not file and serve a written answer or motion within the relief plaintiff demands, plus interest and costs of suit. If judg money, wages or property to pay all or part of the judgment.	n 35 days, the court may enter a jugment is entered against you, the S	ndgment against you for Sheriff may seize your
If you cannot afford an attorney, you may call the Legal Services of New Jersey Statewide Hotline at 1-888-LSNJ-LAW (not eligible for free legal assistance, you may obtain a referral to Services. A directory with contact information for local Legal Se in the Civil Division Management Office in the county listed about	(1-888-576-5529). If you do not he an attorney by calling one of the Lervices Offices and Lawyer Referration and online at	ave an attorney and are
	s/ Michelle Smith	
CI	lerk of the Superior Court	
DATED:09/07/2017		
Name of Defendant to Be Served: Horizon Blue Cross Blue	ue Shield of New Jersey	
Address of Defendant to Be Served: 3 Penn Plaza East, New	wark. NJ 07105	

Case 2:17-cv-08079-ES-CLW Document 1-1 Filed 10/10/17 Rage 3 of 40 PageID: 12

PASSAIC SUPERIOR COURT
PASSAIC COUNTY COURTHOUSE
77 HAMILTON STREET
PATERSON NJ 07505

TRACK ASSIGNMENT NOTICE

COURT TELEPHONE NO. (973) 247-8176 COURT HOURS 8:30 AM - 4:30 PM

DATE: AUGUST 30, 2017

RE: UNIVERSITY SPINE CENTER VS HORIZON BLUE CRO

DOCKET: PAS L -002859 17

THE ABOVE CASE HAS BEEN ASSIGNED TO: TRACK 2.

DISCOVERY IS 300 DAYS AND RUNS FROM THE FIRST ANSWER OR 90 DAYS FROM SERVICE ON THE FIRST DEFENDANT, WHICHEVER COMES FIRST.

THE PRETRIAL JUDGE ASSIGNED IS: HON RANDAL C. CHIOCCA

IF YOU HAVE ANY QUESTIONS, CONTACT TEAM 003 AT: (973) 247-8198 EXT 8198.

IF YOU BELIEVE THAT THE TRACK IS INAPPROPRIATE YOU MUST FILE A CERTIFICATION OF GOOD CAUSE WITHIN 30 DAYS OF THE FILING OF YOUR PLEADING. PLAINTIFF MUST SERVE COPIES OF THIS FORM ON ALL OTHER PARTIES IN ACCORDAN WITH R.4:5A-2.

ATTENTION:

ATT: DANIEL C. NOWAK
CALLAGY LAW
650 FROM ROAD SUITE 565
PARAMUS NJ 07652

JUESM2

Appendix XII-B1



CIVIL CASE INFORMATION STATEMENT (CIS)

Use for initial Law Division

PAYMENT TYPE.	□lck	T	CG	_lca
CHG/CK NO.				
Амоинт:				
OVERPAYMENT:		_		

	-	Civil Part plead	ings (not	motions)	under R	Rule 4:5-1		Амоци	Τ:	
CONTINUE TO THE STATE OF THE ST	Pleading will be rejected for filing, under Rule if information above the black bar is not com					complete	S(c), ed	OVERPA	YMENT:	
	or attorney's signature is not affixed							Ватсн	NUMBER:	
ATTORNEY / PRO SE				and the second second	DNE NUMBI	ER	COUNT	Y OF VE	NUE	
	Daniel C. Nowak, Esq. (201) 261-1700						Passa	ic		
FIRM NAME (If applic Callagy Law, P.C							DOCKE	NUMBE	R (when av	ailable)
OFFICE ADDRESS 650 From Road, 9 Paramus, NJ 076	Suite 5	565					DOCUM Сотр	ENT TYP	PE	
NAME OF TAXABLE							JURY DE	CINAME	YES	□ No
NAME OF PARTY (e.g			CAPTI	ON						
University Spine (assignment of Fel	ix F.	, on	Univ Cros	ersity Spir s Blue Sh	e Center, ield of Ne	, on assigr w Jersey	nment _. o	f Felix F	. v. Horizo	on Blue
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☐ YES		■ No								☐ NONE ☐ UNKNOW!
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NCCELEKA IEU DISPO	SITION					Suj	perior C	ourt of I	New Jerse	y
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YES		T NEED ANY DISABILITY	ACCOMMODA	TIONS?	IF YES, PLE	ASE IDENTIFY	THE RED	UESTED A	CCOMMODAT	ION
WILL AN INTERP		L NEEDED?			IF YES, FOR	R WHAT LANG	UAGE?			
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ATTORNEY SIGNATURE		4.1	10	- Jane	o with ha	1.30-/{b	1.			



CIVIL CASE INFORMATION STATEMENT

(CIS)

	Use for initial p	oleadi	(CIS) ings (not motions) under Rule 4:5-	1
CASE TYPE	S (Choose one and enter number of case	type	in appropriate space on the re	everse side \
Track 151 175 302 399 502 505 506 510 511 512 801	I - 150 days' discovery NAME CHANGE FORFEITURE TENANCY REAL PROPERTY (other than Tenancy, Contract, BOOK ACCOUNT (debt collection malters only) OTHER INSURANCE CLAIM (including declarator) PIP COVERAGE UM or UIM CLAIM (coverage issues only) ACTION ON NEGOTIABLE INSTRUMENT LEMON LAW SUMMARY ACTION OPEN PUBLIC RECORDS ACT (summary action) OTHER (briefly describe nature of action)	Conde	emnalion, Complex Commercial or Co	
305 509 599 603N 603 605 610 621	II - 300 days' discovery CONSTRUCTION EMPLOYMENT (other than CEPA or LAD) CONTRACT/COMMERCIAL TRANSACTION NAUTO NEGLIGENCE - PERSONAL INJURY (non- AUTO NEGLIGENCE - PERSONAL INJURY (verbs) PERSONAL INJURY AUTO NEGLIGENCE - PROPERTY DAMAGE UM or UIM CLAIM (includes bodily injury) TORT - OTHER	verbal al thre	l threshold) shold)	
005 301 602 604 606 607 608 609 616	III - 450 days' discovery CIVIL RIGHTS CONDEMNATION ASSAULT AND BATTERY MEDICAL MALPRACTICE PRODUCT LIABILITY PROFESSIONAL MALPRACTICE TOXIC TORT DEFAMATION WHISTLEBLOWER / CONSCIENTIOUS EMPLOYE INVERSE CONDEMNATION LAW AGAINST DISCRIMINATION (LAD) CASES	E PR	OTECTION ACT (CEPA) CASES	
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If you be in the sp	liove this case requires a track other than that pro ace under "Case Characteristics.	ovide	d above, please indicate the reason	on Side 1,
	ase check off each applicable category		Putative Class Action	☐ Title 59

CALLAGY LAW, P.C.

Daniel C. Nowak, Esq. (Bar No. 19027-2016)

Mack-Cali Centre II

650 From Road, Suite 565

Paramus, New Jersey 07652

Phone: (201) 261-1700 Fax: (201) 549-6244

assignment of Felix F.,

E-mail: dnowak@callagylaw.com

UNIVERSITY SPINE CENTER, on

Plaintiff,

Attorneys for Plaintiff, University Spine Center

SUPERIOR COURT OF NEW JERSEY

FILED

Superior Court of New Jersey

AUG 30 2017

Passaic County

LAW DIVISION: PASSAIC COUNTY

: : DOCKET NO.:

CIVIL ACTION

٧.

HORIZON BLUE CROSS BLUE SHIELD OF:

NEW JERSEY,

Defendant.

COMPLAINT

University Spine Center ("Plaintiff"), on assignment of Felix F. ("Patient"), by way of Complaint against Horizon Blue Cross Blue Shield of New Jersey ("Defendant"), asserts:

THE PARTIES

- At all relevant times, Plaintiff was a healthcare provider in the County of Passaic,
 State of New Jersey.
- 2. Upon information and belief, Defendant is primarily engaged in the business of providing and/or administering health care plans ("Plans") or policies ("Policies") and was present and engaged in significant activities in the State of New Jersey to sustain this Court's exercise of in personam jurisdiction.

ANATOMY OF THE CLAIM

- 3. This dispute arises from Defendant's failure to properly reimburse Plaintiff for the medically necessary and reasonable services provided to Defendant's participant or insured, i.e., Patient.
- 4. On October 31, 2016, Plaintiff provided medically necessary and reasonable services to Patient. See Exhibit A attached hereto.
- 5. Specifically, Patient underwent the following procedures: anterior diskectomy at L3-L4 via right lateral retroperitoneal approach, anterior fusion at L3-L4, placement of anterior interbody spacer via right lateral approach, posterior spinal fusion at L3-L4, posterior spinal instrumentation at L3-L4 using DePuy Viper pedicle screw system, L3-L4 laminectomy, excision of herniated disk at L3-L4, and use of a microscope and microscopic technique. See Id.
- 6. Plaintiff obtained an assignment of benefits from Patient in order to bring this claim under the Employee Retirement Income Security Act of 1974, 29 USC §1002, et seq. ("ERISA"). See Exhibit B attached hereto.
- 7. Pursuant to the assignment of benefits, Plaintiff prepared Health Insurance Claim Forms ("HICFs") formally demanding reimbursement in the amount of \$478,555.00 from Defendant for the medically necessary and reasonable services rendered to Patient. See Exhibit C attached hereto.
- 8. Defendant, however, only allowed reimbursement totaling \$7,373.95 for the above-referenced treatment. See Exhibit D attached hereto.
- 9. Plaintiff engaged in the applicable administrative appeals process maintained by Defendant. See Exhibit E attached hereto.

- 10. Further, Plaintiff requested, among other items, a copy of the Summary Plan Description, Plan Policy, and identification of the Plan Administrator/Plan Sponsor. Id.
- 11. Defendant failed to remit additional payment in response to Plaintiff's appeal and also failed to produce the requested documents mentioned above.
- 12. Upon information and belief, Defendant is the Claims Administrator for the applicable Plan for Patient.
- 13. Taking into account any known deductions, copayments and coinsurance, Defendant's reimbursement amounts to an underpayment of \$471,181.05.
- 14. Accordingly, Plaintiff brings this action for breach of contract, recovery of the outstanding balance, and Defendant's breach of fiduciary duty.

COUNT ONE

BREACH OF CONTRACT

- 15. Plaintiff repeats and re-alleges the allegations of Paragraphs 1-14 of this Complaint and incorporates same by reference hereto.
- 16. Patient was entitled to payment of health benefits from Defendant pursuant to a health Plan administered by Defendant.
 - 17. Patient assigned that right to payment of health benefits to Plaintiff.
 - 18. Plaintiff filed a claim for payment of those health benefits.
- 19. Upon information and belief, Defendant has failed to make full payment of the health benefits Patient and Plaintiff are entitled to under the Plan or Policy.
- 20. As a result, Plaintiff has been damaged and continues to suffer damages in the operation of its medical practice.

WHEREFORE, Plaintiff demands judgment against Defendant, as follows:

- For an Order directing Defendant to pay to Plaintiff \$471.181.05;
- For an Order directing Defendant to pay to Plaintiff all benefits Plaintiff
 would be entitled to pursuant the Plan or Policy issued or administered by
 Defendant;
- c. For compensatory damages and interest;
- d. For attorneys' fees and costs of suit; and
- e. For such other and further relief as the Court may deem just and equitable.

COUNT TWO

FAILURE TO MAKE ALL PAYMENTS PURSUANT TO MEMBER'S PLAN UNDER 29 U.S.C. § 1132(a)(1)(B)

- 21. Plaintiff repeats and re-alleges the allegations of Paragraphs 1-20 of this Complaint and incorporates same by reference hereto.
 - 22. Plaintiff avers this Count to the extent ERISA governs this dispute.
- 23. Section 502(a)(1), codified at 29 U.S.C. § 1132(a) provides a cause of action for a beneficiary or participant seeking payment under a Plan.
- 24. Plaintiff has standing to seek such relief based on the assignment of benefits obtained by Plaintiff from Patient
- 25. Upon information and belief. Defendant acted in a fiduciary capacity in administering any claims determined to be governed by ERISA.
- 26. Plaintiff is entitled to recover benefits due to Patient under any applicable ERISA Plan and Policy.
- 27. Upon information and belief, Defendant has failed to make payment pursuant to the controlling Plan or Policy.

- 28. Plaintiff also alleges that Defendant's decision to deny reimbursement was wrongful.
- 29. As a result, Plaintiff has been damaged and continues to suffer damages in the operation of its medical practice.

WHEREFORE, Plaintiff demands judgment against Defendant as follows:

- a. For an Order directing Defendant to pay to Plaintiff \$471,181,05;
- b. For an Order directing Defendant to pay to Plaintiff all benefits Patient would be entitled to pursuant the Plan or Policy issued by Defendant:
- c. For compensatory damages and interest;
- d. For attorneys' fees and costs of suit; and
- e. For such other and further relief as the Court may deem just and equitable.

COUNT THREE

BREACH OF FIDUCIARY DUTY UNDER 29 U.S.C. § 1132(a)(3), 29 U.S.C. § 1104(a)(1) and 29 U.S.C. § 1105(a)

- 30. Plaintiff repeats and re-alleges the allegations of Paragraphs 1-29 of this Complaint and incorporates same by reference hereto.
- 31. 29 U.S.C. § 1132(a)(3)(B) provides a cause of action by a participant, beneficiary, or fiduciary to obtain other appropriate equitable relief (i) to redress such violations or (ii) to enforce any provisions of this subchapter or the terms of the plan.
- 32. Plaintiff seeks redress for Defendant's breaches of fiduciary duty and/or breaches of co-fiduciary duty under 29 U.S.C. § 1132(a)(3)(B), 29 U.S.C. § 1104(a)(1) and 29 U.S.C. § 1105(a).
 - 33. 29 U.S.C. § 1104(a)(1) imposes a "prudent man standard of care" on fiduciaries.

- 34. Specifically, a fiduciary shall discharge its duties with respect to a plan solely in the interest of the participants and beneficiaries and (A) for the exclusive purpose of: (i) providing benefits to participants and their beneficiaries; and (ii) defraying reasonable expenses of administering the plan; (B) with the care, skill, prudence, and diligence under the circumstances then prevailing that a prudent man acting in a like capacity and familiar with such matters would use in the conduct of an enterprise of a like character and with like aims; (C) by diversifying the investments of the plan so as to minimize the risk of large losses, unless under the circumstances it is clearly prudent not to do so; and (D) in accordance with the documents and instruments governing the plan insofar as such documents and instruments are consistent with the provisions of this subchapter and subchapter III of this chapter. 29 U.S.C. § 1104(a)(1)
 - 35. 29 U.S.C. § 1105(a) imposes liability for breaches of co-fiduciaries.
- 36. Specifically, a fiduciary with respect to a plan shall be liable for a breach of fiduciary responsibility of another fiduciary with respect to the same plan in the following circumstances: (1) if he participates knowingly in, or knowingly undertakes to conceal, an act or omission of such other fiduciary, knowing such act or omission is a breach; (2) if, by his failure to comply with section 1104(a)(1) ["prudent man standard of care] of this title in the administration of his specific responsibilities which give rise to his status as a fiduciary, he has enabled such other fiduciary to commit a breach; or (3) if he has knowledge of a breach by such other fiduciary, unless he makes reasonable efforts under the circumstances to remedy the breach. 29 U.S.C. § 1105(a).
- 37. Here, when Defendant acted to deny payment for the medical bills at issue herein, and when they responded to the administrative appeals initiated by Plaintiff, they were clearly acting as a "fiduciary" as that term is defined by ERISA § 1002(21)(A) because, among other

reasons. Defendant acted with discretionary authority or control to deny the payment and to manage the administration of the employee benefit plan at issue as described above.

- 38. Here, Defendant breached its fiduciary duties by:
 - 1. Failing to issue an Adverse Benefit Determination in accordance with the requirements of ERISA and applicable regulations;
 - 2. Participating knowingly in, or knowingly undertaking to conceal, an act or omission of such other fiduciary, knowing such act or omission is a breach;
 - Failing to make reasonable efforts under the circumstances to remedy the breach of such other fiduciary; and
 - 4. Wrongfully withholding money belonging to Plaintiff.

WHEREFORE, Plaintiff demands judgment against Defendant as follows:

- a. For an Order directing Defendant to pay to Plaintiff \$471,181.05;
- b. For an Order directing Defendant to pay to Plaintiff all benefits Patient would be entitled to pursuant the Plan or Policy issued by Defendant;
- c. For compensatory damages and interest;
- d. For attorneys' fees and costs of suit; and
- e. For such other and further relief as the Court may deem just and equitable.

TRIAL COUNSEL DESIGNATION

Daniel C. Nowak, Esq., is hereby designated as Trial Counsel in the above matter.

R. 4:5-1(b)(2) CERTIFICATION

Pursuant to \underline{R} , 4:5-1(b)(2), I hereby certify that the matter in controversy is not the subject of any other action pending in any court, is not the subject of a pending arbitration proceeding and

is not the subject of any other contemplated action or arbitration proceeding, except as may be set forth below:

None.

I further certify that I know of no non-parties who should be joined in the action pursuant to \underline{R} . 4:28, or who may be subject to joinder pursuant to \underline{R} . 4:29-1(b) because of potential liability to any party on the basis of the same transactional facts, except as may be set forth below:

None.

Dated: Paramus, New Jersey August 25, 2017

Respectfully submitted,

CALLAGY LAW, P.C.

By:

Daniel C. Nowak, Esq. Mack Cali Centre II

650 From Road – Suite 558

Paramus, New Jersey 07652

Phone: (201) 261-1700 Fax: (201) 549-6244

E-mail: dnowak@callagylaw.com

Attorneys for Plaintiff, University Spine Center

EXHIBIT A

FIGURE Case #6600000001943 10/31/2016-31/2/2016-TPA-3PF superative Report - KI 500 HMANG = 11/3/2016

St. Joseph's Healthcare System St. Joseph's Regional Medical Center 703 Main Street Paterson, NJ 07503 (973)754-2000

Name: FELIX Procedure Date: 10/31/2016 Attending: Ki Hwang

Dictated by: KI SOO HWANG Acct #: 660000881941

MR #: 2010132

OPERATIVE REPORT

PREOPERATIVE DIAGNOSES:

- 1. Lumbar degenerative disk disease.
- 2. Lumbar spinal stenosis.
- 3. Lumbar scoliosis.
- 4. Lumbar disk herniation with right lower extremity radiculopathy at I.3-L4.

POSTOPERATIVE DIAGNOSES:

- 1. Lumbur degenerative disk disease at L3-L4.
- 2. Lumbur spinal stenosis at L3-L4.
- 3. Lumbar disk herniation at L3-L4 with right lower extremity radiculopathy.

PROCEDURES:

- 1. Anterior diskectomy at L3-L4 via right lateral retroperitoneal approach.
- 2. Anterior fusion at L3-L4.
- 3. Placement of anterior interbody spacer viu right lateral approach, NuVasive 12 x16 x 60 lordotic carbon fiber PEEK cage.
- 4. Use of neurophysiology monitoring and direct stimulation of the lumbar plexus.
- 5. Use of fluoroscopy and its interpretation.
- 6. Use of isosulfan fusion purposes.

SURGEON: Ki Soo Hwang, M.D. and Arash Emarni, M.D.

ANESTHESIA: General with endotracheal intubation.

ESTIMATED BLOOD LOSS: Minimal.

COMPLICATIONS: None.

SPECIMENS SENT: None.

INDICATIONS: The patient is a 61-year-old male who presents with an almost 1-year history of chronic lower back pain with radiation to the right anterior thigh associated with numbness and tingling sensation and progressive weakness. Initially, the patient was treated for possible disease. However, further diagnostic studies including x-rays and MRI study of the lumbosacral spine revealed severe degenerative disk disease at L3-L4, superimposed right paracentral disk herniation with extrusion. There is also severe collapse of disk space and resulting in a short

OPERATIVE REPORT Page Lof 4

SJHM6 FELIX Case 0660000001941 10/31/2016~11/2/2016-1FA-1FF coperative Report - KI 500 HWARC - 11/1/2016 - 2004_033639

St. Joseph's Healthcare System
St. Joseph's Regional Medical Center
703 Main Street
Paterson, NJ 07503
(973)754-2000

Name: , FELIX
Procedure Date: 10/31/2016
Attending: Ki Hwang
Dictated by: KI SOO HWANG
Acct #: 660000881941

MR #: 2010132

OPERATIVE REPORT

segment scoliotic deformity. As the patient has failed conservative treatments, the patient was indicated for surgical intervention.

We have discussed multiple surgical and nonsurgical options. With the scar to surgical option, we have discussed possibly disk remaining decompressive procedure and perhaps to performing diskectomy, however, it is inadequate to improve his back and leg pain due to severe collapse of disk space resulting severe foraminal stenosis. At L3-L4 segment, interlaminar space was much narrowed and need for widen the laminectomy with increased chance of introgenic pars interarticularis fractures. Therefore, after extensive discussion of treatment options, the surgical goal was modified. The first primary goal is to decompress the neural elements by restoring the disk height and opening up the foramen stenosis. In addition, we will address the extruded disk fragment by directly removing the herniated disk fragment. Finally, we introduced the pedicle screws for additional fixation for correction and maintenance of the spinal scoliotic deformity.

Risks, benefits, and alternatives to surgical intervention were discussed with the patient. Risks including infection, bleeding, nerve injury, durotomy, adjacent segment changes, malunion, nonunion, and inadequate pain relief were discussed with the patient along with the approach related complications including retroperitoneal organ injuries, prolonged ileus and DVT, including other medical-related complications. The patient understands the issues involved and would like to proceed with the surgery.

The surgical intervention would be 2-stage procedure. The first surgery will be a lateral decubitus position with the right side elevated to restore the disk height and thus restoring the foraminal height. This procedure followed by second part of surgery, which is to indirect decompression and removal of hemiated disk with pedicle screw fixation from posteriorly.

DESCRIPTION OF PROCEDURE: I explained to the patient about the consent process and consent form in great detail. Thus, the patient has signed the consent form. He was then taken to the operating room. General anesthesia was administered in the supine position as per anesthesia protocol. A timeout was called. Sequential compression devices were applied to the lower extremities. The patient was given IV antibiotics. Foley catheter was inserted.

At this stage, the patient was placed in the lateral decubitus proceeded with the left side elevated. All bony surfaces were carefully padded to prevent any position-related neuropraxia. With gentle manipulation of the electric band, I was able to deliver the L3-L4 segment easily without complications.

At this stage, entire right side of the abdomen including flank space and the anterior aspect of abdomen down to the umbilious was propped and droped in the usual sterile manner.

OPERATIVE REPORT Page 2 of 4 SJRBC FELIX Case #66DQQBR81941 10/31/2016-11/2/2016-1PA-1PT coperative Report - K1 SGO - PMANG - 11/1/2016 - 2004_033639

St. Joseph's Healthcare System
St. Joseph's Regional Medical Center
703 Main Street
Paterson, NJ 07503
(973)754-2000

Name: FELIX
Procedure Date: 10/31/2016
Attending: Ki Hwang
Dictated by: KI SOO HWANG

Acet #: 660000881941 MR #: 2010132

OPERATIVE REPORT

Using fluoroscopy guidance, I was able to visualize the L3-IA.

Once this was done, I made a skin incision along the skin crease to expose the L3-L4 segment. The anterior abdominal musculature was bluntly dissected away revealing retroperitoneal fuscia. Retroperitoneal fascia was then bluntly penetrated with a fingertip dissection.

At this stage, blunt tubular retractor was introduced under direct imaging guidance and direct visualization until I was able to dock the tubular retractor over the L3-L4 segment. Continuous neuro monitoring was obtained to directly stimulate the lumbar plexus. At this stage, I was able to safely dock the L3-L4 segment at center-center position. A guidewire was inserted and sequential dilatation of the soft tissue, the iliopsoas was performed under direct imaging guidance with continuous neuro monitoring system.

At this stage, I was finally able to dock the tubular retractor expandable form over the L3-L4 segment. Again, confirmatory fluoroscopy images demonstrated excellent position as well as safe placement using continuous neuro monitoring and direct stimulation of the lumbar plexus.

At this stage, I used blunt probe to mobilize the iliopsons muscle and identified the L3-L4 disk space.

I then proceeded with the diskectomy portion of the surgery. Diskectomy was performed first by annulotomy using a #11 blade. Complete and thorough diskectomy was performed using pituitary and Kerrison rongeurs to remove the bulk of the disk material. This procedure was followed by endplate decortication using sharp angled curettes. This was done, I selected 12-mm height lordotic carbon fiber PEEK cage. This appeared to fit and restore the disk height best. The cage was filled with morselized autograft for fusion purposes. Under direct imaging guidance, I was able to place the cage into the L3-L4 disk spacer via right lateral approach. Once this was done, the insertion device was removed. The wound was copiously irrigated with normal saline solution. Thorough hemostasis was obtained.

I then obtained a hiplanar fluoroscopy images confirmed the proper placement of the instrumentation.

I then proceeded with wound closure. The wound was closed in meticulous layered manner. Deep fascia was reapproximated with #1 Vicryl in interrupted manner. This was followed by 2-0 Vicryl, followed by 3-0 Monocryl. Dry sterile dressing was applied.

The patient was returned to supine position without complications. The patient remained clinically and physiologically stable throughout the procedure for the part of the surgical intervention.

OPERATIVE REPORT Page 3 of 4 St. Joseph's Healthenre System
St. Joseph's Regional Medical Center
703 Main Street
Paterson, NJ 07503
(973)754-2000

Name: FELIX
Procedure Date: 10/31/2016
Attending: Ki Hwang
Dictated by: KI SOO HWANG
Acct #: 660000881941
MR #: 2010132

OPERATIVE REPORT

KI SOO HWANG, MD

DD: 11/01/2016 09:30 DT: 11/01/2016 10:23/UN

Conf. No: 1321928 Job Id: 1475686

> OPERATIVE REPORT Page 4 of 4

WILLIAM CARDON CHARLES OF THE CARDON CHARLOS CONTRACTOR OF THE

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SJIBM . FELTX Case #660000B01941 10/31/2016-11/7/2016-1PA-1PT @Operative Report - Rt 800 BBANG - 11/1/2016 - CUSTDB10/2004_EV0320

St. Joseph's Healthcare System St. Joseph's Regional Medical Center 703 Main Street Paterson, NJ 07503 (973)754-2000 Name: FELIX
Procedure Date: 10/31/2016
Attending: Ki Hwang
Dictated by: KI SOO HWANG
Acet #: 660000881941
MR #: 2010132

OPERATIVE REPORT

PREOPERATIVE DIAGNOSES:

- 1. Severe lumbar spinal stenosis, lumbar degenerative disk disease at L3-L4.
- 2. Lumbar disk herniation at L3-L4 with right lower extremity radiculopathy.
- 3. Status post anterior spinal fusion at L3-L4.

POSTOPERATIVE DIAGNOSES:

- 1. Severe lumbar degenerative disk disease, spinal stenosis at L3-LA.
- 2. Lumbar disk herniation at L3-L4 with the right lower extremity radiculopathy.
- 3. Status post anterior spinal fusion at L3-L4.

PROCEDURES:

- 1. Posterior spinal fusion at L3-1A
- 2. Posterior spinal instrumentation at L3-L4 using DcPuy Viper pedicle screw system.
- 3. L3-L4 laminectomy.
- 4. Excision of herniated disk at L3-LA.
- 5. Use of microscope and microscopic technique.
- 6. Use of fluoroscopy and its interpretation.
- 7. Use of neurophysiology monitoring.

SURGEON: Ki Soo Hwang, M.D. and Kumar Sinha, M.D.

ANESTHESIA: General with endotracheal intubation.

ESTIMATED BLOOD LOSS: Minimal.

COMPLICATIONS: None.

SPECIMENS SENT: None.

INDICATION FOR SURGERY: The patient is a 61-year-old male who presents with debilitating progressive lower back pain with radiation to right lower extremity. MRI studies and x-rays demonstrated severe lumbar degenerative disk disease at L3-L4 with complete collapse of disk space and resulting in severe foraminal stenosis and spinal stenosis. In addition, the patient developed large right-sided paracentral disk hermitation with extrusion causing displacement of the traversing and exiting nerve root at the right side.

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SUBBOOM FELLY Case #6600000881941 10/31/2016-11/2/2016-1PA-IRT soperative Report - KI 900 HWANG - 11/1/2016 - CUSTDH10/2004 CV0328

St. Joseph's Hoalthcare System
St. Joseph's Regional Medical Center
703 Main Street
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(973)754-2000

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As the patient has failed conservative treatments, the patient was indicated for surgical intervention. Early, the patient underwent anterior interbody fusion to restore the disk height and open up the foraminal stenosis. Following the surgical intervention, the patient was placed in prone position. This is the second part of the surgical intervention, which was dictated separately.

DESCRIPTION OF PROCEDURE: Following the anterior part of surgery, the patient was again turned back to supine position. At this stage, Jackson table with chest and hip pads were brought into the operating room. The patient was then placed in prone position over the Jackson table. All bony surfaces were carefully padded to prevent any position-related neuropraxia. Careful not to impact the anterior incision, I was able to position the patient, so that the lumbar lordosis was recreated.

Entire patient's mid and lower back was then prepped and draped in the usual manner. Using fluoroscopy guidance, I was able to visualize the L3-IA pedicles bilaterally. I made a stab incision using a Jamshidi needle. A Jamshidi needle was introduced advanced under direct imaging guidance until the tip of the needle was positioned at the pedicle vertebral body junction. This study, guidewire was inserted and sequential dilatation of soft tissue was performed. I was able to place the tap over the L3 and L4 pedicles into the vertebral body junction. Once this was done, direct stimulation of the tap was performed, establishing safe placement of the pedicle screws. The tap was then removed. I then proceeded with interlaminar decompression between L3-IA. I made a separate midline incision over the L3-L4 interlaminar space in approximately 15 mm in length. Dissection was then carried down sharply from the skin to deep dorsal lumbosneral fascia. The fascial incision was made and paraspinal musculature was moved away revealing the L3-L4 interlaminar space.

At this stage, probe was inserted to it and fluoroscopy images demonstrated the L3-L4 segment to be correct segment.

At this stage, remaining soft tissue was cauterized and removed with pituitary and Kerrison rongeurs. The interlaminar space was again identified. Microscope was brought into the surgical field and under direct microscopic visualization, I proceeded to perform laminectomy at L3-L4.

A high-speed burr was utilized to remove the interior aspect of the L3 lamina and superior aspect of the L3 lamina. The ligamentum flavum was gently elevated off using 1 and 2 mm Kerrison punches. The thecal sac along with the exiting and traversing nerve was identified.

The traversing nerve was then gently mobilized medially revealing multiple small fragments at 1.3-1.4 lateral recess area. By using blunt dissecting, the fingments were tensed off the nerve root

OPERATIVE REPORT

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St. Joseph's Healthcaro System
St. Joseph's Regional Medical Center
703 Main Street
Paterson, NJ 07503
(973)754-2000

Name: FELIX Procedure Date: 10/31/2016 Attending: Ki Hwang Dictated by: KI SOO HWANG Acct #: 660000881941 MR #: 2010132

OPERATIVE REPORT

and removed in piecemeal fashion. Bipolar cautery was used to congulate any bleeding surfaces. Interlaminar space was then thoroughly irrigated with normal saline solution.

I then completed decompression by performing foruninotomy laminectomy at L3-L4. Upon completion of the procedure, the exiting traversing nerve roots were thoroughly decompressed. Disk material as well as lateral recess stenosis and foruminal stenosis were improved with this procedure.

Surgiflo was injected into the epidural space. After obtaining thorough hemostasis, the wound was copiously irrigated with normal saline solution.

I then turned my attention to fusion at the L3-L4 segment. Sharp angled curets were introduced between L3-L4 facet joint. Remaining off for cell was impacted into the facet joints.

I then completed the instrumentation portion of surgery by placing pediale screws over the previously placed guidewires at L3 and L4. Gentle compression was performed, mainly at L4 to the scoliotic deformity. This helped to recreate the sagittal balance as well as coronal balance. Set screws were introduced and locked in compression mode using a torque wrench. Insertion devices were removed. Orthogonal x-rays demonstrated excellent hardware placement without complications.

The patient remained clinically and physiologically stable throughout the procedure. The wound was copiously irrigated with normal solution. Thorough hemostasis was obtained.

I then proceeded with wound closure. Deep fascis was closed with #1 Vicryl followed by 2.0 Vicryl, followed by 3.0 Monocryl. Dry sterile dressing was applied.

The patient was turned back to supine position. He was extubated promptly without complications. The patient remained clinically and physiologically stable throughout the procedure. No short-term perioperative complications were noted.

KI SOO HWANG, MD

Electronically Signed By EMAMI, ARASH MD on 03-Nov-2018 12:41:16 -04:00

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OPERATIVE REPORT

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OPERATIVE REPORT

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EXHIBIT B

Case 2:17-cv-08079-ES-CLW Document 1-1 Filed 10/10/17 Page 24 of 40 PageID: 33

Right to Amend

If you feel the medical information we have is incorrect or incomplete, you may ask us to amend it. We will provide an amendment form which you must complete. You must provide a reason which most support your request. In the absence of a reason we will deny your request.

Rights to an Accounting of Disclosure

We will keep an accounting of all disclosures we made about you. You may request this list in writing and most state a time period no longer than six years and may not include dates before April 14, 2003.

Right to Request Restrictions

You have the right to request a restriction on the medical information we disclose for treatment, payment, operations or your core givers and other involved persons. We are not required to agree with your request. We will comply with your request unless the information is needed for emergency treatment. Your request for limitations must be made in writing and must include what information you want limited and to whom you want these limits to apply.

Changes to this Notice

We reserve the right to change this notice and apply the changes to information we already have about you or may receive in the fitture. We will post a copy of the current notice in the office. The effective date will appear in the upper right hand corner. We will offer you a copy of the current notice.

Complaints

If you believe that your rights have been violated, you may file a complaint with our office. Your complaint must be made in writing and addressed to Doranne Moncavage, University Spine Center. No complaints will be acknowledged by phone.

Medicare Authorization

I request that payment of nother and Médicare benefits be midde either to nic or on behalf to University Spine Center, services furnished to me by University Spine Center. I matherize any holder of medical information about me to release to the Health Care Financing Administration and its agents any information needed to determine these benefits of the benefits payable for related services. I understand my signature requests that payment be made and authorizes release of medical information necessary to pay the obtain. If "other health insurance" is indicated in time 9 of the FICEA 1500 form or elsewhere on other approved claim forms or electronically submitted claims, my signature authorizes release of information to the insure or agency shown. In Médicare assigned cases, the physician orsupplier agrees on accept the charge determination of the Medicare carrier as the full charge, and the patient is responsible only for the deductible, consurance, and non-covered services. Coinsurance and the deductible are based upon the charge determination of the Medicare carrier.

* Beneficiary Signature:		Date	•	
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EXHIBIT C

Case 2:17-cv-08079-ES-CLW Document 1-1 Filed 10/10/17 Page 26 of 40 PageID: 35

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Case 2:17-cv-08079-ES-CLW Document 1-1 Filed 10/10/17 Rage 29 of 40 PageID: 38

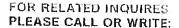
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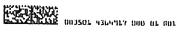






HORIZON BCBSN. FEP PROFESSIONAL CUSTOHER SERVICE P.O. BOX 656 NEWARK, NJ 07101-0656 1-800-624-5078





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PROVIDER NUMBER	TAX ID
1023224029	XXXXX0164
REFERENCE NUMBER	PAYMENT DATE
714009144	12/30/2016
	EFT DATE
	01/04/2017

PROVIDER VOUCHER

DATES ROM/TO	PROCEDURE CODE CVD/NCVD	TOTAL	ALLOWED	OTHER INSURANCE DOLLARS	OTHER AMOUNTS NOT-COVERED	SUBSCRIBER'S LIABILITY	APPROVED TO PAY		RSN COD
	нини <u>57713264</u> 61634442943	нинны <u>РАТ</u>	LENT:	ELIX IONAL P			****		Æ
	1 8 63047	\$02.801.00		CRIPTION#1 75	<u>06178V4704614</u> \$0.00		5 172.17	8172.17	
	1 8 22612	\$53,650.00	\$319.44	\$0.00	\$0.00	953,386.47	\$271.53	\$271.53	
	1 8 22840	\$28,018.00	5152.67	\$0.00	\$0.00	\$25,680.23	\$129,77	\$129.77	
	1 8 69990	\$8,480,00	844.15	\$0.00	80.00	\$8,460.00	\$0.00	\$0.00 A	١
CLAT	H TOTAL		7 1 10 7 7 2			\$108,401.63	\$673.47		3
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B ID: 8	57713264 61634444015	PAT	ENT:	ELIX CRIPTIONAL 75					
	1 2 22550	\$52,002.00		80.00	\$0.00	\$51,541.50	81,140.50	81,140.50	
/31/16	1 2 22851	\$10,200.00	\$611.51	\$0.00	50.00	\$15,927.51	\$332,49	\$332.40	
/31/16	1 2 20936	92,601.00	\$157:38	50.00	80.00	\$2,408.70	\$102.30	\$102.30	
	M TOTAL JBSCRIBER IS	\$71,543.00	\$2,423.50	\$0.00	\$0.00	\$80,987.71	\$1,575.29	\$1,575.20 A	
	57713264		ENT: ()	DINSURANCE. ((519)				
AIMH: 2	61634444793			CRIPTIONO Z	0617894704631				
/31/16	1 8 22558	\$52,682.00	\$200.74	\$0.00	\$0.00	\$52,443.37	\$238.63	\$230.03	
/31/16	1 8 22851	\$16,260.00	\$81.84	\$0.00	50.00	\$16, 190.43	\$69.57	\$69.67	
	1 TOTAL	\$68,942.00	\$362.58	\$9.00	\$0.00	\$60,633.00	\$308.20	\$300.20 A	
		NCOI ONOLDEE	OR 954.55 CUI	MOURANLE. (25	171				

PAGE 1 OF 2 832195926 004/780

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Borizon



FOR RELATED INQUIRES PLEASE CALL OR WRITE:

HORIZON BCBSNJ FEP PROFESSIONAL CUSTOMER SERVICE P.O. BOX 656 NEHARK, NJ 07101-0656 1-800-624-5078

PROVIDER NUMBER	TAX ID				
1023224029	XXXXX0184				
REFERENCE NUMBER	PAYMENT DATE				
714009144	12/30/2016				
****	EFT DATE				
	91/04/2017				



PROVIDER VOUCHER OTHER ABOUNTS

SERVICE DATES FROM/TO	PROCEDURE CODE CVD/NCVD	TOTAL CHARGES	ALLOWED AMOUNT	OTHER INSURANCE DOLLARS	OTHER AMOUNTS NOT COVERED	SUBSCRIBER'S LIABILITY	APPROVED TO PAY	AMOUNT PAID	RSN
rauz	OTALS:	\$309,520.00	93,504.89	80.00	\$0.00	6307,083.04	92,450.90	92,450.98	
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	TOTAL	\$309,520.00	63,504,89	\$0.00	90.00	9307,083,04	92,450.80	\$2 45H 00	
	I WINE					2,00,11,000,00	5-,-116,146	#2,458.96 PAGE 2 OF 2	

PAGE 2 OF 2 832195926 004 / 780

PROVIDER VOUCHER

EXPLANATION OF VOUCHER INFORMATION

SUBSCRIBER IDENTIFICATION/PATIENT'S NAME: The contract number under which the claim was processed. The name of the patient for whom services were performed.

CLAIM #: The number assigned to a patient's claim.

PATIENT ACCT/PRESCRIPTION #: Your internal patient number. For Pharmacists, the number represents the Prescription Number.

COLUMN 1 - SERVICE FROM AND TO DATES: The first and last date of service reported for the patient's claim.

COLUMN 2 - PROCEDURE CODE/CVD/NGVD: Procedure code, identifies the reported code for the specific procedure administered. Covered day/noncovered day will show the total service days.

COLUMN 3 - TOTAL CHARGES: This column represents your billed amount for the service(s) administered.

COLUMN 4 - ALLOWED AMOUNT: The amount approved for payment prior to member liability.

COLUMN 5 - OTHER INSURANCE DOLLARS: The amount paid by other insurance, including Medicare.

COLUMN 6 - This column will be titled either PROVIDER'S LIABILITY or OTHER AMOUNTS NOT COVERED.

When Titled PROVIDER'S LIABILITY this column will represent the amount of the provider's liability for the service performed.

When Titled OTHER AMOUNTS NOT COVERED this column will represent other amounts not covered for these services.

COLUMN 7 - SUBSCRIBER'S LIABILITY: This column indicates the amount of the patient's liability for the services performed.

COLUMN 8 - APPROVED TO PAY AMOUNT: This column identifies the amount approved for payment after taking into consideration the member's liability.

COLUMN 9 - AMOUNT PAID: The amount paid for the service(s) reported.

COLUMN 10 - REASON CODE: Codes are shown in this column which refer to specific messages below each claim. These messages clarify a payment situation or explain why you may be responsible for a service.

Case 2:17-cv-08079-ES-CLW Document 1-1 Filed 10/10/17 Page 32 of 40 PageID: 41

REMITTIVNCE ADVICE

Ghock/EFT # 7 14078287

NEWARK, NJ 071010420

Gleck Date: 1/11/2017

Chack Ami:

3,383.78

Payer Address

NU BCBS/HORIZON 3 PENN PLAZA

Payee Address

UNIVERSITY SPINE CENTER PC

STE 203

WAYNE, NJ 074703534

NEX # :1023224029

SERV DATE	OS Charge#	PD-PROC/MC	ods PD-Nos	BILLED	ALLOWED	DEDUCT	COINS	PROV PD
			SUB-NOS	SUB-PROC	GRP/CARC	CARC-AMT	TO-LOA	Y
NAME:	IX HIC:	R57713264	ACNT: 750617	8V4704671910	CN: 2616344427	2400780 N	IOA:	
103116 103116	47046719	22612	1	53,658.00	2,089.24	0.00	731.23	1,358.01
100112					PR-204	51508.76		
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MUS TO TOTALS:	INTERES	ST 0.00		LATE FILIN	G CHARGE	0.00	NET	2,975,18

CLAIM STATUS: PROCESSED AS PRIMARY

CLAIM FORWARDED TO (1): CLAIM FORWARDED TO (2):

EXHIBIT E



Comageous: Compassionate - Committed

Mnck-Cali Centre II 650 From Rd - Suite 565 Paramus, New Jersey 07652 Emnil: info@callagylaw.com Web: callngylaw.com

Office: 201.261,1700 Fax: 201.261,1775

Sean R. Callagy+*

<u>Partner</u> Michael J. Smikun+* Benjamin D. Light+ David L. Aromando+* Brian P. McCann+* Christopher R. Cavalli+

JoAnne Bnio LaGrecart* Thomas LaGreen* James Greenspan +* Tamara E. Kotsey+* Lynne Goldman+* Christopher R, Miller) Samuel S. Saltman+* Michael Gottlieb+* Robert J. Solomon+* Casey L. Wertheim+* Daniel C. Novak+ Emily J. Harrist Alejandro Perezli Sarah N. Goldentlial+*

1 Member of the New Jersey Bar-*Member of the New York Bar "Member of the Connecticut Bar #Member of the Arizona Bar

New York Office: 1133 Broadway **Suite 708** New York, NY 10010 (Reply to NJ Office)

Arizona Office: 668 North 44th St Suite 300 Phoenix, AZ 85008 Office 602.687,58/H May 4, 2017

Via Mail & Fascimile (973-274-2277)

Horizon PO Box 10129 Appeals Department Newark, NJ 07101-3129

> RE: Provider: University Spine Center

> > Date of Service: 2016-10-31

Patient: Felix

Claim #: 26163444294300/ 26163444401500/26163444479300

Dear Appeal Department Representative,

We represent the provider named above who has obtained an assignment of benefits from the patient named above as such this firm is the patient's authorized representative for purposes of the appeal requested below.

Kindly be advised that this firm, and more specifically the undersigned, represents University Spine Center in the above-referenced matter. Kindly accept this SECOND NOTICE OF APPEAL.

We represent the provider named above who has obtained an assignment of benefits from the patient named above as such this firm is the patient's authorized representative for purposes of the appeal requested below.

Attached hereto, please find the following documents that University Spine Center is relying upon in support of this appeal:

1. Health Insurance Claim Form ("HICF") for Felix and 2. Operative Report and relevant records for Felix



The Health Insurance Claim Forms ("HICF") submitted by the provider to the claim payer and the Explanations of Benefits ("EOB") that that claim payer sends to the provider set forth the amounts billed and amounts paid in this case. The HICF is a single-sided, one page document which lists all of the medical services performed on a particular date or dates of service. The amount billed is seen side-by-side with the procedure or service that supports the charge. The EQB again provides the amount billed for procedure or service performed on a particular date of services. Additionally, the EOB provides the amount paid and, where applicable, codes that correspond to reasons for a disparity in the amount billed and the amount paid. Thus, these two documents are necessarily the starting point for establishing the particular provider's HCR rate in a particular case.

that you provide documentation you believe supports your different determination of Usual and Customary Rates. Specifically, we requested that you provide the following documentation at the time of our First Appeal:

- The name, address and contact information of any other party of interest including but not limited to the Plan Administrator and named or un-named fiduciaries, Claims Administrator, Third-Party Administrator, additional Insurance Companies involved in the claims process, and any other entities involved in the claims process;
- A true and exact copy of the applicable Health Insurance Policy, Summary Plan Description, and Plan for the time period at issue;
- The Plan Name, Plan Sponsor (including its name and address for service of legal process); Plan Claim Appeal Procedure, including all deadlines for filing appeals;
- Complete Explanation of Benefits, or Adverse Benefit Determination;
- The specific reason(s) for your denial of the full amount of the claim submitted;
- Reference to the specific Plan provisions on which your determination was based;
- A description of any additional material or information necessary for the claimant to perfect the claim and an explanation of why such material or information is necessary;
- The methodology by which you computed the Usual and Customary Rate, including copies of all specific rules, guidelines, protocols, or other similar criteria on which you relied in making this benefit determination;
- If the adverse benefit determination is based on a medical necessity or experimental treatment or similar exclusion or limit, an explanation of the scientific or clinical judgment for the determination, applying the terms of the plan to the claimant's medical circumstances;
- Copies of representative documents (with private information redacted to comply with privacy laws) showing payments made by the Plan to this healthcare provider and similar healthcare providers for comparable services as an in network service;
- Copies of representative documents (with private information redacted to comply with privacy laws) showing payments made by the Plan to this healthcare provider and similar healthcare providers for comparable services as an out of network service;
- The name of the publication, database, documentation, Medicare guidelines etc., of all documents
 and databases used in computing the Usual and Customary Rate, and copies of all such documents;
- Provide copies of any and all algorithm, formula, procedure or fee schedule used to derive the customary and reasonable reimbursement rate in this matter;
- Copies of any and all documentation, including but not limited to manuals, statutes, rules, regulations, books and/or industry standards which refer to, reflect or otherwise relate to the computation of reimbursement for the date of service in question.

To the extent this information has not been previously requested, we are hereby requesting it today. This request for documents is pursuant to United States Department of Labor regulations requiring Plans to make disclosure of its claims procedures. See 29 C.F.R. 2560,503-1. The Plan is required to provide this requested documentation upon request and free of charge.

This requested information is critical for us to analyze whether your determinations violate the Plan's fiduciary obligation to make benefit determinations in the interests of the Plan's beneficiaries. To date, you have not provided this documentation. As you are aware, the law requires you to provide this documentation based upon our previous request, and provides penalties to the Plan Administrator for failure to comply with this request. If you do not turn over all of these requested documents, we will seek to enforce the applicable penalty provisions in a Court of competent jurisdiction. Furthermore, if you continue to refuse to disclose the basis and methodology of the Plan's benefit determination in this case, we will argue that your unsupported benefit determination is arbitrary and capricious, and/or that it violates the Plan's

fiduciary duty in the making of benefit determinations. If your refusal to provide this documentation leads to us filing a lawsuit, we will seek reimbursement of costs and fees, including reasonable attorney's fees as allowed by Section 502(g) of ERISA, in such action.

For the foregoing reasons, University Spine Center respectfully requests that your initial adverse claim determination be modified and additional payment be issued without delay.

Very truly yours, CALLAGY LAW, PC

Michael Gottlieb, Esq.

Encl. MG/jc



Arash Emanni, M.D.
Ki Soo Habang, M.D.
Kumar Sinha, M.D.
Michael Faloon, M.D.
Pamela D'Amato, M.D.
Michelle Bremer, N.P.
Spine Surgery and Spinal Deformities

January 23, 2017

Horizon BCBSNJ FEP Professional Customer Service PO Box 656 Newark, NJ 07101-0656

Claim#: 26163444401500 Provider: Ki Soo Hwang, MD

Dear Director of Claims:

We are in receipt of your payment for services rendered to the above referenced patient by Dr. Hwang. Dr. Hwang is a non-participating provider and therefore not under a contractual agreement to accept re-pricing of his fee without his written consent. Dr. Hwang did not agree to the reimbursement received.

The physician's fee was \$71543.00 and the claim paid \$1575.29. Your payment is inappropriate and unacceptable. The reimbursement does not cover the cost of the surgery to the physician or practice. The reimbursement is not reflective of spine surgery which requires a high level of skill has a high risk of neurological complications. Dr. Hwang's expertise and additional specialized training warrants a higher reimbursement. In addition, you are placing a heavy financial burden on your member. Therefore, we are requesting the claim be immediately reprocessed and priced for out of network provider based upon the billed charges.

If in the future you wish to negotiate an acceptable rate, please contact this office. Should your company not release additional benefits, please provide a written explanation, which justifies the reduction so that we may determine our next course of action and the member's liability.

Thank you for your anticipated cooperation and immediate attention to this matter. We would appreciate your written response to this reconsideration request be sent to the billing office address below.

Sincerely,

Linda Fiala
Appeals Specialist

Roply to Billing Office: Practiceman 1620 Route 22 Brewster, NY 10509



Ki Soo Hroang, M.D.
Kumar Sinha, M.D.
Michael Faloon, M.D.
Pamela D'Amato, M.D.
Michelle Brenner, N.P.
Spine Surgery and Spinal Deformities

Arash Emani, M.D.

January 12, 2017

Horizon BCBS of NJ PO Box 656 Neptune, NJ 0744-0656

RE; Felix 10#: R57713264

Date of Service: 10/31/2016 Claim#: 78026163444272400 Provider: Ki Soo Hwang, MD Reply to Billing Office: Practicemax 1620 Route 22, Brewster, NY 10509

Director of Claims:

We are in receipt of payment for services rendered to the above referenced patient. This is an appeal for additional reimbursement for CPT 63047-22 82, Laminectomy, facetectomy and foraminotomy.

Dr. Hwang appended modifier 22 to the procedure due to the fact that the decompression was extremely difficult, more complicated and intricate than usually required due to the severity of the patient's condition. There was extensive spinal stenosis and herniated nucleus pulposus (HNP) in the same interspace. This procedure required a high level of skill in order to achieve a successful outcome as well as well as significantly increasing the surgical time. This information is clearly documented in the attached operative report. We request it be reviewed by a Board Certified Orthopedic Surgeon or Certified Professional Coder. In addition, we ask that you also consider that the maximum allowable reimbursement be adjusted based upon the level of difficulty and increased surgical time on a case-by-case basis.

Based on this information we request the claim be reprocessed for additional payment in consideration of modifier 22 for procedure code 63047. If you further deny additional payment please provide a written explanation citing the applicable policy language, which justified the reduction so that we may determine the patient's liability.

Thank you for your anticipated cooperation and prompt attention to this matter. For your convenience a copy of the claim is also attached. We would appreciate your written response be sent to the billing office address above.

Sincerely,

Uinda Tiala Appeals Specialist





Submit to: Appeals Department
Horizon Blue Cross Blue Shield of NJ
P.O. Box 10129
Newark, NJ 07101-3129

	YOU MUST COMPLETE A SEPARATE APP SIGNATURE MUST BE COMPLETE AND L	LICATION FOR EACH CLAIM APPEALED						
u o	1. Provider Name:	2. TIN/NPI: 204080164						
rmati	3. Provider Group (if applicable): MNIVERSITY SPINE CENTER.							
r Info	4. Contact Name: LIXDA E-IA LA	5. Title: APPEALS SPECIALIST						
A. Provider Information	6. Contact Address: PRACTICE MAX 1620 houte 22							
A. Pı	7. Phone: 8. Fax: 845 278 902 Z	9. Email: LINDA. FIACAD PRACTICEMAX. COM						
# E	1. Patient Name:	2. Ins. ID:						
B. Patient Information	a. The assignment of benefits? X Yes No	l NA						
B. F Infor	b. The Consent to Representation in Appeals of Ut Authorization to Release of Medical Records for U (Consent form is required for review of medical rec	M Appeal and Arbitration of Claims?						
	1. Claim Number (if known):7834163444277468 3. Authorization Number:	2. Date of Service: /0/=2//2016						
C. Claim Information	 4. Claim filing method (check only one): a. □ electronic (submit a copy of the electronic acceptance report from Our clearinghouse or Us) b. □ facsimile (submit a copy of the fax transmittal) c. ☒ paper claim by mail or courier service (submit a copy of the delivery confirmation evidence) 5. Check the reason(s) why you are filing this appeal (check all that apply and be specific about billing codes and reason for dispute): a. □ Action has not been taken on this claim b. □ Dispute of a denied claim → provide date of denial:							
D. Reason for Appeal (Required)	SEE ATTACHED							

HOUIZON . S. O.	Submit to: Appeals Department Horizon Blue Cross Blue Shield of NJ P.O. Box 10129 Newark, NJ 07101-3129			
Provider Name: 1180 HUANA Member Name: FEIX	Contact Number: DOS: 10/31/16			
The following should be submitted The relevant claim form The relevant Explanation(s) o A statement specifying the lin Copies of any overpayment re Information We previously rec Itemization of the provider conpertinent section of your contr Pertinent correspondence bet A description of pertinent com Relevant sections of the Natio	Benefits or Remittance Advice tems that you are appealing uests or A/R notice ested that you have not yet submitted, if available act provisions you believe We are not complying with, including a copy of the st seen you and Us on this matter unications between you and Us on this matter that were not in writing at Correct Coding Initiative (NCCI) or other coding support you relied upon IEs			
Attachments: Yes	Date: / /			
	Important to Note			

External Binding Arbitration Program

- The Internal Appeal Form must be sent to the address posted on Our website; The Internal Appeal Form must have a complete signature (first and last name);
- The Internal Appeal Form Must be Dated;
- There is a signed and dated Consent to Representation in Appeals of UM Determinations and Authorization for release of Medical records in UM Appeals and Independent Arbitration of Claims Form